



SUBJECT: Account Information Security

Dear MMED Customer:

Mansfield Municipal Electric Department (MMED) has upgraded the security of our website as well as our billing system.

1.) Beginning April 1, 2009, you will be required to enter a password along with the service address and account number in order to access OR pay your bill online at www.mansfieldelectric.com. This will require your express written authorization and the password must first be registered with MMED by completing and returning the attached form to MMED.

2.) MMED will also offer an additional account information security measure that will apply the same password protection to your MMED electric account. This password would be requested by MMED personnel prior to releasing any information or conducting any activity on the account.

To sign-up for password protection for your account, please complete the form below and mail to:

Laurie Anderson, Business Manager; Mansfield Municipal Electric Department; 125 High Street Unit # 2; Mansfield, MA 02048 or fax to **508-261-7391 Attn: Laurie Anderson**.

If you have any questions about this service, please contact our Customer Service Department at 508-261-7361.

Sincerely,

Laurie M. Anderson
Business Manager

Complete the form below and return directly to MMED at the above address

ACCOUNT SECURITY PASSWORD SELECTION

Customer Name: _____

Service Address: _____

Contact phone #: _____

Account Number:

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Password: (select one of the following)

Mother's Maiden Name: _____

Anniversary Date: (MM/DD/YY) _____ (When logging in use #'s only)

Last Four Digits of Social Security #: _____